

Services Department for the first 8 months of 2006/07, including the Performance Assessment Framework (PAF) Department of Health (DoH) Performance Indicators and Delivery and Improvement Indicators explains their links with the departmental "Star Ratings".

The Committee received the report and expressed concerns that the Service had gone down from an 'Excellent' rating to 'Promising', and questioned whether an Action Plan had been drawn up. The officers responded by stating that an Action Plan was in the process of being drawn up and would be presented at the next meeting of the Scrutiny Committee. As to the performance of the Service, this was improving, but Members attention was drawn to the fact that financial concerns would be a major factor that would determine whether the Service actually improved. Members were further informed that the pace of improvement however was not as great as other comparable authorities and that this could be attributed partly to structural changes, staffing reviews and local Primary Care Trust changes.

The Committee expressed their concerns that the Council had identified risks to service delivery for 2006/07, and this had included financial pressures related to social care delivery. The Committee were of the view that any further financial constraints might well have a serious impact on the Adult Social Care Services to improve.

RESOLVED:

- 1) that the 2006 CSCI 2 star rating for Adult Social Care Services, be noted
- 2) that the contents of the Performance Ratings letter from CSCI and the Record of Performance Assessment, be noted.
- 3) that the overall improvement in the Departments performance indicator results, as detailed by the Performance Assessment Framework and Best Value Indicators for 2005/06, be noted.
- 4) **that Cabinet's attention be drawn to the fact that the departments rating to improve has declined and that further financial constraints might well have a serious impact on the capacity to improve.**
- 5) that the thanks of the Committee be extended to the Adult and Community Services Department staff for their continued dedication and hard work to continue to improve services and outcomes for service users and carers.